



CB SUPPLIES LTD. LIMITED WARRANTY

Copper Press Fittings

CB Supplies Ltd. warrants its Copper Press Fittings to be free from defects in materials and workmanship under normal use and service, for a period of 50 years from the Warranty Commencement Date. The Warranty Commencement Date for CB Supplies Ltd. Copper Press Fittings shall be the date upon which the fitting is purchased.

This limited warranty applies to all CB Supplies Ltd. Copper Press Fittings installed in accordance with CB Supplies Ltd.'s approved and published installation, testing, and application recommendations and instructions, as well as all applicable plumbing codes and standards recognized in the Canadian market, including but not limited to the Uniform Plumbing Code (UPC), International Plumbing Code (IPC), and National Plumbing Code (NPC).

CB Supplies Ltd. does not warrant against failure of Copper Press Fittings (referred to hereafter as "product") for:

1. Any product, parts, or systems not manufactured or sold by CB Supplies Ltd.;
2. Any product used for purposes other than those authorized by CB Supplies Ltd.;
3. Any product not installed in accordance with the recommended installation guidelines provided by CB Supplies Ltd. and applicable plumbing codes;
4. Damage to the product contributed to in whole or in part by any of the following:
 - a. Abuse, misuse, mishandling, tampering, neglect, or accidental damage, including but not limited to vandalism;
 - b. Natural disasters, including but not limited to flooding, windstorms, earthquakes, and lightning;
 - c. Attachments, alterations, or modifications to the product that are not authorized by CB Supplies Ltd.;
 - d. External causes, where external, physical, or chemical conditions produce damage to the product, including but not limited to variations in water chemistry, aggressive or corrosive water, or exposure to unsuitable or hostile environments;
 - e. Any other cause beyond the reasonable control of CB Supplies Ltd.

Claims Process

In the event of a failure or leak:

1. The property owner is responsible for mitigating damage and making temporary repairs. This does not affect CB Supplies Ltd.'s responsibility for valid warranty claims.
2. Notify CB Supplies Ltd. in writing within 30 days of failure and retain all claimed failed components.
3. Be prepared to ship components to CB Supplies Ltd. at your expense for investigation. Documentation of installation date and/or proof of purchase must also be provided with invoices corresponding to labour and damages.
4. CB Supplies Ltd. reserves the right to inspect the failed product and site conditions before determining warranty applicability.

Warranty Limitations

Claims must be submitted within 30 days of failure and within the applicable warranty period. This limited warranty excludes all incidental, indirect, or consequential damages, including lost profits or business interruption, except where prohibited by law. This warranty is in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. No person or firm is authorized to create any additional warranty obligations on behalf of CB Supplies Ltd. This warranty is subject to the proper handling, installation, and maintenance of the product as outlined herein.